A number of G2C services are being rendered electronically to the citizens through a single window mechanism. The list includes different types of certificates such as Land Ownership Certificate, Community Certificate, Birth Certificate, Encumbrance Certificate and Nativity Certificate etc. along with other services such as Scholarship portals, permits, passes, licenses to name a few.

The Major E-Governance Projects implemented recently are:

**Tamil Nadu – E-Services of Transport Department:**

A single portal which enables Citizens to file Learner’s License application online, Register their Grievances, know the Status of their redressal, Appointments to visit RTOs and Know their RTOs has been implemented. It also provides the facility to Dealers to file the New Vehicle Registration applications online, generation of Heavy Vehicle Training Course attended certificate online, filing of applications by the Financier for endorsement of Hire Purchase agreement and hire purchase Termination online. 1577 Driving Schools and 1307 Dealers have already enrolled. More than 1,10,000 New Vehicle Registration applications, 60,000 Learner’s License applications are filed through this system and 15,000 Heavy Vehicle Training Course attended certificates are being generated through this system every Month.

**Tamil Nadu – e-Services for Department of Commercial Taxes**

To facilitate the Dealers of Commercial Taxes the Government of TamilNadu provides the anytime anywhere services like Online filing of VAT returns, Online payment of Taxes with 5 different Banks, Online submission of Form-W refund Claims, Online filing of e-Request for saleable forms, Fast Track Clearance system at Checkpost and Online submission of New Registration application.
The system also provides the facility to all the Citizens to search on the commodity code, Tax Rate, TIN number, VAT clarifications, GO’s, Notifications and Circulars issued by the Government, contact Details, VAT Act, Rules and Auction details. It helps the Department to monitor the status of Returns filed by the Dealers and also to identify the Non-filers. More than 3,10,000 Dealers are enabled for filing e-Returns online. As of now, average of 2,30,000 Dealers are filing their Returns online every month. More than 2 Crores of Sales and Purchase invoice data are being captured every month. More than Rs 1500 Crores of Taxes per Month are being paid through e-payment through the 5 Nationalized Banks.

Tamil Nadu - eDistrict : Scholarship System

The Web based system implemented by the Government of TamilNadu, provides a facility for students to file application for scholarship online through their respective Institutions, as a first step towards bringing in transparency in the processing of the scholarship forms at various levels of the Government. The system has the necessary provision for requisite backoffice work flow for processing the application. It facilitates quicker processing of scholarship applications of the student and also it provides the status of the scholarship application through the website/CSC/SMS to the students. Automatic SMS messaging services is also sent to individual students who have provided the mobile number in the scholarship application. 1200 institutions dealing with the Scholarship of the BC/MBC and 54 institutions for SC/ST students are making use of
this facility in the state. About 3.7 lakh students for BC&MBC and 2.45 lakh students for Adi Dravidar scholarship have applied so far.

The Tamil Nadu Government implemented the SKoch-Challenger 2000 and eIndia awarded GePNIC – the total automation of the process of physical tendering activity on internet in a faster, and secure environment adopting industry standard open technologies. It is highly generic in nature and can easily be adopted for all kinds of procurement activities such as Goods, Services & Works, by Government offices across the country. All the registered government departments on this application are double authenticated one with the Login-id and Password and other one with the Digital Signature Certificates and PIN for their ensured security transaction on the internet. The departments create Tender and Corrigendum and publish them on the site. Bidders bid against the eligible tender and bids are encrypted with the bid opener’s public key. The same bids are opened only by the Bid openers DSC.

GePNIC has been implemented successfully in the State Governments of Orissa, Tamil Nadu, West Bengal, Uttar Pradesh, Haryana, Chandigarh UT Jharkhand, NICSI, Mahanadi Coalfields Limited (MCL) Orissa, PWD Punjab and Viskhapatnam Port Trust. It is also being implemented for
procurements under Pradhan Mantri Gram Sadak Yojana (PMGSY) of Rural Development Ministry in 21 states, covering the North Eastern states. Around 52,080 tenders, worth over Rs 85,089 Crores, have been processed successfully from 2008 to February 2011.

Tamil Nadu – eDistrict Project of Social Welfare Department

An initiative of Social Welfare department covering 215 Citizen ServiceCentres and 10 Block Offices of the Pilot district of Krishnagiri District to provide five different services of interest to the citizens. Services of Marriage Assistance to Widow Daughter, Orphan Girls, Widow Remarriage, Inter Caste and Child protection scheme are some of the services one can avail through the registered CSCs or facilitation centres at Block/District/Taluk. Being a workflow based application the transparency in processing the application for the marriage assistance is provided to the citizens who can verify the status of their submitted application using the ID number provided in the acknowledgement receipt of their application. Facility to provide the SMS messaging service to the citizens after the approval of their application is also implemented. More than 885 applications have been received to date and are in different stages of processing.
Tamil Nadu – Pregnancy and Infant Cohort Monitoring & Evaluation System

An Online monitoring system that helps to monitor the health status of Pregnant Women registered with any PHC in the rural areas of Tamil Nadu has been successfully implemented from 2008 across 1500+ PHCs. All the 385 Block Medical Officers and 42 District Health Officers are making use of the system for the effective monitoring of the PHCs in monitoring the health conditions of the Pregnancy women and Infant cohort. More than 28 lakh records of Ante Natal checkup details are maintained.

The system captures the details of the pregnant women at various stages like ante-natal care, delivery, post-natal care etc. Similarly it captures details of infants like growth, immunization etc.
Tamil Nadu – Technical Institutions e-Governance Portal for Directorate of Technical Education

To enable the Citizens to get basic details of all the 430+ Polytechnic Colleges and 450+ Engineering Colleges and to enable the Diploma Students studying in these Polytechnic Colleges to know the Attendance details and Semester Examination results for the current Academic Year, this web application was designed and hosted by the the DoTE of Government of Tamil Nadu. This portal has 3 different sections for the Citizen, for the Polytechnic Colleges and for the Student of Polytechnic Colleges to get to know the entire details of their interest of Polytechnic and Engineering colleges. Institutions and DoTE are provided with the staff profile and institution profile of all the institutions. More than 5.45 lakh of citizens visited the site from its launch in March 2010.
National Informatics Centre has been providing informatics support to Central Ministries, State Government and District Administration. E-Governance initiatives have already made a large impact in various sectors including agriculture, rural development, judiciary, health, education, transport and administration.